

OVERVIEW & SCRUTINY BOARD

12 DECEMBER 2006

SOCIAL CARE AND ADULT SERVICES SCRUTINY PANEL

PROGRESS REPORT

PURPOSE OF THE REPORT

1. To provide members of the Overview and Scrutiny Board with an update on the progress of the Social Care and Adult Services Scrutiny Panel.

PROGRESS OF THE PANEL

2. Since the last update to the Board the panel met, on 15 November. The meeting was the last evidence gathering session in the panel's review of Dignity in Care. The panel discussed how standards in home care and residential homes were assessed with representatives from the Commission for Social Care Inspection.
3. Further evidence gathering from the Council's Social Care department was also received on the following:

Personal Social Services

At the panel meeting on 3 October members received information about the results of the Home Care Survey 2005/06. Tony Parkinson, Head of Performance and Planning attended the meeting to provide members with further information about how the Social Care department intends to ensure that more qualitative information is received from service users in future surveys.

Complaints Procedure

Chris Walker, the Social Care Department's Quality Development Officer also took the panel through the new legislation regarding how service users can make a complaint about a member of staff/carer should they need to.

4. The panel will hold an informal meeting on 5 December in order to discuss the contents of the final report for the review.

RECOMMENDATION

5. That the Overview and Scrutiny Board notes the content of the report.

**COUNCILLOR CHARLES ROONEY
CHAIR OF THE SOCIAL CARE AND ADULT SERVICES SCRUTINY PANEL**

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